

Parent and Carer Questionnaire

February 2020



This consultation was completed on the evening of the parent consultations.

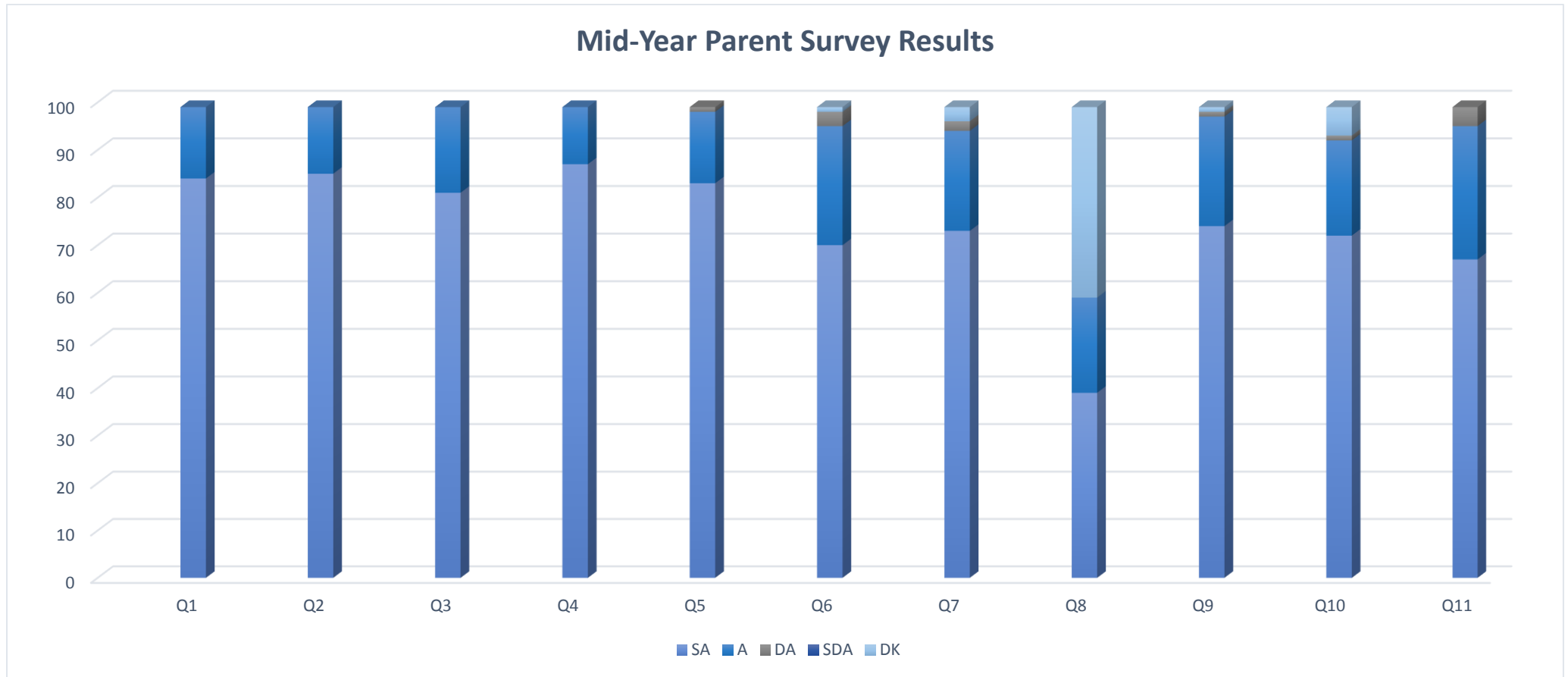
Key Information:

99 questionnaires were received and analysed, this represents 61% of our families.

Question Outcomes:

		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Q1	My child is happy at Hurworth Primary School.	84	15			
Q2	My child feels safe at Hurworth School	85	14			
Q3	My child makes good progress at Hurworth Primary School	81	18			
Q4	My child is well looked after by staff at Hurworth Primary School	87	12			
Q5	My child is taught well at Hurworth Primary School.	83	15	1		
Q6	My child receives appropriate homework for their age.	70	25	3		1
Q7	The school makes sure children are well behaved in school.	73	21	2		3
Q8	The school deals effectively with bullying.	39	20			40
Q9	The school is well led and managed.	74	23	1		1
Q10	The school responds to any concerns or worries that I raise.	72	20	1		6
Q11	I receive valuable information about my child's progress.	67	28	4		
	Total	815	211	12		51
	%	79%	20%	1%		N/A
		S Agree	Agree	Disagree	S Disagree	

Graphical Breakdown of Responses:



Recommendation Rating:

100% of parents who responded would recommend our school.

Reviewing Progress:

	Question	Result				
1	My child is happy at school.	100% of parents agreed their child is happy at school with 85% of parents strongly agreeing. Consistent with last year				
2	My child feels safe at school.	100% of parents agreed their child feels safe with 86% strongly agreeing. Slight decrease (7%) from last year which as 93%				
3	My child makes good progress at school.	100% of parents agreed their child makes good progress; 82% strongly agreed. Increase from last year				
4	My child is well looked after at school.	100% of parents agreed that their child is well looked after with 88% strongly agreeing. Consistent with last year				
5	My child is taught well at school.	99% of parents (1 parent did not agree – decrease from last year) agreed their child is taught well with 84% strongly agreeing. Increase from last year				
6	My child receives appropriate homework for their age.	97% of parents agreed their child receives appropriate homework with 2/3 strongly agreeing; which is the same as last year 3% (3 parents) disagreed and 1 parent did not know.				
7	School ensures the pupils are well behaved.	98% of parents agreed school ensures the pupils are well behaved with 77% strongly agreeing. Slight decrease (3%) from last year which was 80%				
8	School deals effectively with bullying.	Out of the 59 parents who rated bullying, 100% agreed school deals effectively with bullying with 66% strongly agreeing. Increase from last year. 40 parents did not know.				
9	School is well led and managed.	99% agreed the school is well led and managed with 76% strongly agreeing. Slight decrease (3%) from last year which was 79% 1 parent (1%) did not agree and 1 (1%) parent did not know.				
10	School responds well to any concerns I raise.	99% agree that school responds well to concerns with 77% strongly agreeing. 1% (1 parent) did not agree. Improvement from last year. 6 parents did not know.				
11	I receive valuable information from school about my child's progress.	96% parents agreed they receive valuable information from school with 2/3 strongly agreeing. Improvement from last year. 4% (4 parents) did not agree.				
12	I would recommend this school to another parent.	<table border="1"> <tr> <td>Yes</td> <td>100%</td> <td>No</td> <td></td> </tr> </table>	Yes	100%	No	
Yes	100%	No				

School Improvement:

Can you think of anything that we could do to improve our school further?

The responses which indicated areas to develop are as follows:

Yes	No
24%	76%

More varied, creative homework – project, research etc	Too many ways information is sent home x 2	If a child requires further support I would welcome specific books at home that could help improve their skills	More detail (specific feedback, progression in subjects) in reports would be appreciated x 5	2 x books for reading would be great to stop them getting bored	Quantity of homework to be increased particularly in the later years
A teaching assistant with the class all the time would be great	I know difficult in current climate but Year 1 slightly smaller class sizes	Improve school meals	Push bright kids further	Homework can be too much to complete after school	On occasions he does receive a lot of homework
Encourage more sport and participation	More feedback/reporting would be good, but understand the time constraints on producing extra information	Less emphasis on SATs in Year 6	More Facebook pictures would help	Better choice of after school clubs	More pre-warning for after school clubs/lunch clubs especially for working parents
Stricter sanctions for disruptive behaviour	Improve travel arrangements to/from sporting events x 2	Better communication with parents about what happens in school	Notice for events can be short	Not sure if behaviour in the playground is always adequately monitored	Aware some other schools use App to keep up to date with school events

Key: New Previous survey responses

These issues will be discussed at school level and action plans completed if deemed appropriate.

Last academic year results for 'Can you think of anything that we could do to improve our school further?'

More varied, creative homework – project, research etc	Too many ways information is sent home x 2	Policy of always getting back to parents who have raised concerns	The way children treat each other outside the classroom	Foundation garden being closed	After school/lunchtime clubs – few tournaments entered
Review the Traffic Light System	Purposeful feedback on parents' evening	Unhappy about the changes to lunch x 2	More consideration for working parents	Keep parents informed about behaviour before a big issue	Every child should get pupil of the week
Children should be able to complain about bullying and be listened to	More action taken against bullying around inappropriate behaviour. Greater rewards for well-behaved children	Consider a 'meat free' Monday type thing for environmental reasons	Allow parents of Foundation and Key Stage 1 children to drop children off in the classroom	Opportunity for lunch with parents i.e. to celebrate Mother's/father's Day	Would like guidance on how to teach child to read and write during the summer
More updates on progression	Parents' evening later in the year	Teaching assistants in each class	Notice for events can be short x 5	Netball court on the field	Availability of a bike rack

Key: Repeated No mention this survey

What are we going to do with the results?

The strengths in 2018/2019, generally remain the strengths this term: children being happy, making good progress, being well looked after, taught well and having well behaved pupils. We also saw an improvement in how we deal with bullying. The less successful areas (disagree ratings / lower strongly agree ratings) continue to remain as homework and receiving valuable information...

- Homework continues to divide some of our parents: some parents would like us to send more homework and some parents feel it is too much. We try to maintain a balance; any homework sent out is used to help consolidate key skills taught in class as well as life skills (reading and times tables).
- We have continued to work with children and their families to resolve friendship group issues this has seen another further improvement in the amount of parents agreeing we deal effectively with bullying. We will continue to monitor the children carefully and work with families. **Please can we urge you to encourage your child to tell a class teacher if they are worried as soon as possible. Alternatively, if you could contact the school as soon as you become aware.**
- The majority of parents feel they receive valuable information. We introduced termly reports last year (on top of parent consultation meetings) which show your child's progress and attainment. These reports are designed as a summary and are not intended to be in-depth. Our parent consultations are planned very close to the release of these reports in order to discuss any concerns you may have. A minority of parents have requested they would like more information on other subjects, how they can help specifically and progression in other subjects – **We would urge any parent who would like additional information on a child's progress to use our 'open door' policy and arrange a meeting with the class teacher.**
- We have seen a continued improvement in how we respond to concerns raised with only one parent disagreeing. Unfortunately, as this parent was anonymous it was difficult to investigate this further. **If you are not happy with how a situation has been dealt with, please follow our complaints procedure.**
- Communication was mentioned positively and as an area to improve; some parents don't want the communication in different ways and some do. We offer letters, texts and e-mails in order to meet the variety of preferences. **If there is only 1 way you wish to be contacted, please let the school office know and we will do our best to accommodate your request.** We continue to try our best to notify you as soon as possible but sometimes there are times when it is beyond our control; we apologise unreservedly if you have been inconvenienced in anyway.

School Successes:

Families were asked... *Is there anything that you particularly value about our school?*

<ul style="list-style-type: none"> ✓ The variety of methods used in teaching to make a rich learning experience ✓ The care and passion the staff show in their roles 	<ul style="list-style-type: none"> ✓ Close knit community feeling, that the children will happily mix and interact across all ages rather than just staying within year groups 	<ul style="list-style-type: none"> ✓ The teachers, teaching assistants and head have been utterly awesome! We feel very lucky to have our kids at your school
<ul style="list-style-type: none"> ✓ Ethos – 'family' atmosphere 	<ul style="list-style-type: none"> ✓ The family feel 	<ul style="list-style-type: none"> ✓ Great teachers
<ul style="list-style-type: none"> ✓ The children all seem happy 	<ul style="list-style-type: none"> ✓ You are all willing to help in various situations 	<ul style="list-style-type: none"> ✓ Safe and secure
<ul style="list-style-type: none"> ✓ How well the school is structured 	<ul style="list-style-type: none"> ✓ Welcoming environment 	<ul style="list-style-type: none"> ✓ Community
<ul style="list-style-type: none"> ✓ Open door policy ✓ Pastoral care 	<ul style="list-style-type: none"> ✓ Care and dedication of all staff members 	<ul style="list-style-type: none"> ✓ The teachers ✓ The friendly spirit
<ul style="list-style-type: none"> ✓ The kids are loved; my child always speaks very highly of teachers and TAs 	<ul style="list-style-type: none"> ✓ Warm, welcoming school where my child is safe and happy 	<ul style="list-style-type: none"> ✓ Sense of family and community ✓ All of the children interact and know each other across the years
<ul style="list-style-type: none"> ✓ Great enthusiasm from the teachers 	<ul style="list-style-type: none"> ✓ The element of fun integrated into all learning to keep children's interest 	<ul style="list-style-type: none"> ✓ Following my child's concerns regarding a school trip, the school was amazing and really put his mind at rest
<ul style="list-style-type: none"> ✓ Caring staff ✓ Performances ✓ Encouragement 	<ul style="list-style-type: none"> ✓ Knowing all of the children 	<ul style="list-style-type: none"> ✓ Sense of family and supportive environment
<ul style="list-style-type: none"> ✓ Open, friendly, safe environment for our children 	<ul style="list-style-type: none"> ✓ Same school I attended and has improved a lot 	<ul style="list-style-type: none"> ✓ Extra-curricular activities, e.g. singing, authors etc
<ul style="list-style-type: none"> ✓ Teacher work hard and care about the kids 	<ul style="list-style-type: none"> ✓ Your special attention to the children's need and wellbeing ☺ 	<ul style="list-style-type: none"> ✓ The fact that we are kept up to date about changes/events ✓ How well our child is doing in school
<ul style="list-style-type: none"> ✓ Approachable staff ✓ family feel ✓ My child is well looked after 	<ul style="list-style-type: none"> ✓ Teachers and teaching assistants are very approachable and will go out of their way to assist in any way they can 	<ul style="list-style-type: none"> ✓ Lots of fun sports
<ul style="list-style-type: none"> ✓ Never had any problems 	<ul style="list-style-type: none"> ✓ Communication 	<ul style="list-style-type: none"> ✓ The time the teachers put in to developing all children and making their learning fun!
<ul style="list-style-type: none"> ✓ Friendly staff that listen to concerns 	<ul style="list-style-type: none"> ✓ Small, close knit, sense of community 	<ul style="list-style-type: none"> ✓ Friendly and has good values ✓ Staff take time to get to know children
<ul style="list-style-type: none"> ✓ Looking after them and making sure they are happy 	<ul style="list-style-type: none"> ✓ Family environment ✓ Excellent teaching 	<ul style="list-style-type: none"> ✓ How happy my child is coming to school and that is due to staff and friends
<ul style="list-style-type: none"> ✓ Teachers – Year 1 and Year 5 in particular 	<ul style="list-style-type: none"> ✓ Friendly staff ✓ Bright colourful surroundings 	<ul style="list-style-type: none"> ✓ Friendliness and very helpful
<ul style="list-style-type: none"> ✓ Good communication about my child's individual needs ✓ My child talks about school positively and enjoys learning 	<ul style="list-style-type: none"> ✓ Communication between parents and school ✓ Well organised National Curriculum and range of teaching methods 	<ul style="list-style-type: none"> ✓ Understands children well
<ul style="list-style-type: none"> ✓ The staff 	<ul style="list-style-type: none"> ✓ It's nurturing 	

<ul style="list-style-type: none"> ✓ It's always been like one big, happy family ✓ Both my children have really enjoyed their time here – thank you 	<ul style="list-style-type: none"> ✓ Good communication through the Between-Us-Books ✓ Appropriate homework and timely feedback ✓ Caring and nurturing environment 	<ul style="list-style-type: none"> ✓ The staff all have fantastic relationships with the children ✓ The children get a great range of opportunities e.g. sport, music etc
<ul style="list-style-type: none"> ✓ Community ✓ Safe environment 	<ul style="list-style-type: none"> ✓ Pupils always are happy ✓ Very happy and helpful with all questions 	<ul style="list-style-type: none"> ✓ Great atmosphere, children on the whole seem happy
<ul style="list-style-type: none"> ✓ Completely trust you with my kids 	<ul style="list-style-type: none"> ✓ Family atmosphere ✓ Children of all ages knowing names of other children is really lovely 	<ul style="list-style-type: none"> ✓ Friendly, always looking for ways to improve
<ul style="list-style-type: none"> ✓ Hurworth Primary School has a lovely warm atmosphere with a great community spirit 		<ul style="list-style-type: none"> ✓ Good rating, lovely staff, caring, good facilities

Graphical Representation:



Friendly, caring and supportive have continued to be the top 3 words to describe our school.

Word list created 'Describe us in 3 words: friendly, helpful, positive, fun, encouraging, great, fun, nurturing, creative, safe, friendly, fun, warm, enriching, fun, caring, nurturing, nurturing, happy, creative, creative, happy, nurturing, supportive, close-knit, friendly, educational, supportive, caring, caring, enthusiastic, thoughtful, fun, friendly, welcoming, friendly, approachable, caring, caring, striving, academic, totally-the-best, friendly, approachable, amazing, kind, friendly, caring, holistic, proactive, kind, supportive, fun, focussed, encouraging, happy, safe, traditional, successful, proactive, engaging, supportive, approachable, fair, organised, friendly, approachable, helpful, small, friendly, caring, open, honest, welcoming, friendly, informative, helpful, wonderful, safe, brilliant, supportive, friendly, positive, friendly, approachable, hardworking, proud, positive, approachable, lovely, family, outstanding, wonderful, safe, friendly, caring, helpful, caring, creative, encouraging, engaging, passionate, caring, family, organised, caring, understanding, supportive, nurturing, fun, nurturing, supportive, family, caring, professional, motivated, happy, friendly, supportive, caring, professional, motivated, interactive, engaging, supportive, friendly, welcoming, organised, epic, good, excellent, fun, friendly, kind, warm, friendly, happy, brilliant, supportive, dedicated, caring, friendly, great, improving, happy, safe,